FREE STANDING WATER COOLER
ENFRIADOR DE AGUA DE PISO

OWNER’S MANUAL
Read and save these instructions before use
MANUAL DE INSTRUCCIONES
Lea y guarde estas instrucciones antes de usar el producto

Modelo HWB1052W/S/B Series

For customer service please contact:
1-855-687-2223

Para servicio al consumidor favor contactar:
1-855-687-2223
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1. BEFORE FIRST USE

Read all instructions carefully before setting up and operating the unit. Please keep this instruction manual for future reference. This manual is designed to provide you with important information needed to operate and maintain your water dispenser. If you don’t understand something or you need more assistance please contact us. Failure to follow these instructions may damage and/or impair operation and void the warranty.

Keep proof of the original purchase date with this guide to establish the warranty period. Keep a copy of the sales receipt.

Write down the model and serial numbers which can be found on a label located on the side of the water cooler.

Please write the information here:

Date of Purchase: __________________________

Model Number: HWB1052
Color: ( ) White ( ) Silver ( ) Black

Serial Number: ____________________________

WARNING: BEFORE CONNECTING THE APPLIANCE TO THE POWER SOURCE, LET IT STAND UPRIGHT FOR APPROXIMATELY 24 HOURS. THIS WILL REDUCE THE POSSIBILITY OF A MALFUNCTION IN THE COOLING SYSTEM FROM MISHANDLING DURING DELIVERY.
## 2. Parts and Features

<table>
<thead>
<tr>
<th>No</th>
<th>Name</th>
<th>No</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Water Funnel</td>
<td>6</td>
<td>Hot Water Faucet Tap (Safety Lock)</td>
</tr>
<tr>
<td>2</td>
<td>Hot and Cold Power Switches</td>
<td>7</td>
<td>Drip Tray</td>
</tr>
<tr>
<td>3</td>
<td>Indicator Lights</td>
<td>8</td>
<td>Power Cord</td>
</tr>
<tr>
<td>4</td>
<td>Rating Label</td>
<td>9</td>
<td>Drain Cap</td>
</tr>
<tr>
<td>5</td>
<td>Cold Water Faucet Tap</td>
<td>10</td>
<td>Storage Cabinet</td>
</tr>
</tbody>
</table>
3. IMPORTANT SAFETY INSTRUCTIONS

WARNING To reduce the risk of fire, electrical shock, or injury when using your appliance, follow these basic precautions:

• Read and understand all instructions before using the water cooler.
• Your water cooler runs on 120 Volt AC, 60 Hz current. Do not plug this product to 220V current.
• Before operating the product remove it from its packaging and check if it is in good condition.
• DO NOT operate any product with a damaged cord or plug. Using an extension cord is not recommended with this appliance.
• Make sure the water cooler is plugged into an exclusive properly installed GFCI (Ground-fault Circuit-interrupter) wall outlet. Do not cut or remove the third (ground) prong from the power cord under any circumstances. Any questions concerning power and/or grounding should be directed toward a certified electrician. Improper use of the grounded plug can result in the risk of electrical shock. If the power cord is damaged, have it replaced by an authorized service center.
• DO NOT run power cord under carpeting or cover it with rugs or runners. Keep the cord away from areas where it may be tripped over.
• Always unplug the appliance from the power source before cleaning, servicing or relocating the unit.
• Make sure to turn OFF the unit when the hot and cold water tanks are empty. Always have water inside the tanks before turning ON any switch. Overlook of this warning may cause permanent damage to the unit from overheating.
• Remove the power cord from the electrical receptacle by grasping and pulling on the power cord plug-end only, never pull the cord.
• DO NOT attempt to repair or adjust any electrical or mechanical functions of the unit, as this may void the warranty.
• DO NOT let children play with this appliance, packaging or plastic bags.
• If the unit is damaged or it malfunctions, do not continue to operate it. Refer to the troubleshooting section and/or please seek professional advice.
• Never locate the product where it may fall into a bathtub or other water container. DO NOT use in bathrooms or outdoors.
3. IMPORTANT SAFETY INSTRUCTIONS

- This appliance is not intended for use by persons (including children or elderly) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Never clean parts with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other water dispenser. The fumes can create a fire hazard or explosion.
- Keep this instructions handy for future reference.

4. FUNCTION BUTTONS

POWER:
Press on the hot or cold switches on the back of the unit to turn on the hot and cold functions. DO NOT turn on both switches at the same time. Please refer to INSTALLING YOUR WATER COOLER FOR THE FIRST TIME section.

WATER TAPS:
Push in the hot or cold water levers with a cup or container to dispense the desire water temperature. To use the hot lever, press the middle red button (safety lock) and simultaneously push in the lever.

DRAIN CAP:
Turn counterclockwise to remove the drain cap to drain the water from the tanks. Turn clockwise to close the drain cap.
5. INDICATOR LIGHTS

This unit features a power light to indicate the water cooler is ON.

Additionally, it has two indicator lights for the hot and cold water respectively, which will light up while the feature is working. Once the water has reached the minimum temperature, the indicator lights will turn OFF.

6. INSTALLATION GUIDELINES

- Remove the exterior and interior packing.
- BEFORE CONNECTING THE UNIT TO THE POWER SOURCE, let it stand upright for approximately 24 hours. This will reduce the possibility of a malfunction in the cooling system from mishandling during delivery.
- This unit is for indoor use only and must be installed in a cool, ventilated area.
- Place the unit on a level surface that is strong enough to support the dispenser.
- Keep area around the unit free of dust and dirt.
- Locate the unit away from direct sunlight and sources of heat (stove, heater, radiator, etc.).
- Direct sunlight may affect the unit over time and heat sources may increase electrical consumption. Extreme cold ambient temperatures may also cause the appliance not to perform properly.
6. INSTALLATION GUIDELINES

• Direct sunlight may also cause algae to grow inside your water bottle that may later cause product malfunction.
• Do not locate the unit in areas where the temperature may fall below freezing (32º F / 0º C).
• Allow 6 inches of space between the unit and the wall, to allow for proper air circulation to cool the compressor.
• Please follow the instructions to load the water bottle before plugging the unit to the power source.
• Make sure the hot and cold water power switches are in the OFF position before plugging the unit to the power source.
• Do not use an adapter plug with this unit.
• Do not use an extension cord with this unit. If the power cord is too short, have a qualified electrician or service technician install an outlet near the appliance.
• Plug the unit into an exclusive properly installed grounded wall outlet. Do not cut or remove the third (ground) prong from the power cord under any circumstances. Any questions concerning power and/or grounding should be directed toward a certified electrician.

ATTENTION: If you do not plan to use the water heating function for more than three days, we recommend that you turn off the hot water power switch.

7. INSTALLING YOUR WATER COOLER FOR THE FIRST TIME

IMPORTANT STEPS BEFORE USING YOUR WATER COOLER

BEFORE CONNECTING THE APPLIANCE TO THE POWER SOURCE, let it stand upright for approximately 24 hours. This will reduce the possibility of a malfunction in the cooling system from mishandling during delivery.

WARNING: Please make sure to turn OFF the unit when the hot and cold water tanks are empty. Always have water inside the tanks before turning ON any switch.

The water cooler is pre-cleaned at the factory but the reservoir, hot and cold water tanks and water lines must be flushed with fresh water before use as follows:
1. Ensure the unit is unplugged.
2. Fill water reservoir with tap water full to capacity. Allow the water to settle into the hot and cold water tanks for 5 minutes. (Fig. 1)
3. Push each water lever (hot and cold temperature) to ensure water is running through the unit. (Fig. 2)
4. Plug the dispenser unit into the electrical outlet. Please review the IMPORTANT SAFETY INSTRUCTIONS and INSTALLATION GUIDELINES before doing so.
5. Turn ON the hot water switch, wait a couple of minutes and turn ON the cold water switch. Allow the unit to reach the minimum cold and hot water temperatures. This will take approximately 45 minutes and the indicator lights will turn OFF. (Fig. 3)
6. Test the water temperatures by pushing once again on the water levers.
7. Turn OFF both hot and cold water switches and unplug the unit from the electrical outlet.
8. Proceed to drain the water from the faucets one at a time by pushing on the hot and cold levers until no more water remains.
9. Turn counterclockwise to open the drain cap and drain the water from the tanks. Do not tilt the unit to drain the water. (Fig. 4)
10. Close the drain cap by turning it clockwise.
11. Your unit is ready to be used. Please proceed with the water bottle loading instructions.
8. INSTRUCTIONS FOR LOADING THE WATER BOTTLE

**WARNING:** Only use 3 or 5 gallon water bottles on this water cooler.

**WARNING:** Please make sure to turn OFF the unit when the hot and cold water tanks are empty. Always have water inside the tanks before turning ON any switch.

Loading bottles with spill proof cap

- This unit contains a funnel with a prong to avoid spills when using bottles with spill proof cap.
- Carefully lift the bottle (approx. 40 lbs. for the 5 gallon bottle). Bend your knees to lift the bottle, not your back. Do not place hands over the opening of the bottle while placing it on the unit. Please seek help if you are unable to lift the water bottle.
- Invert the 3 or 5 gallon water bottle over the unit and gently let the neck of the bottle slide into the funnel, making sure the spill proof cap slides down into the prong.
- The prong will break the spill proof cap allowing the water from the bottle to go down into the funnel and into the main reservoir without any spills.
- Allow the water to fill all tanks of the unit for approximately one minute.
- Push in on all water levers to make sure water flows from all faucets.
- Plug the unit back into the electrical outlet.
- Turn ON the hot water switch, wait a couple of minutes and turn ON the cold water switch. Allow the unit to reach the minimum cold and hot water temperatures. This will take approximately 45 minutes and the indicator lights will turn OFF.
- Test the water temperatures by pushing once again on the water levers.
- Your water cooler is now ready for use.
Loading bottles without spill proof cap

• Remove the cap from the 3 or 5 gallon water bottle and use a clean cloth to wipe off the neck of the bottle.
• Carefully lift the bottle (approx. 40 lbs. for the 5 gallon bottle). Bend your knees to lift the bottle, not your back. Do not place hands over the opening of the bottle while placing it on the unit. Please seek help if you are unable to lift the water bottle.
• Invert the 3 or 5 gallon water bottle over the unit and gently let the neck of the bottle slide into the funnel, making sure the prong goes into the neck of the bottle.
• Allow the water to fill all tanks inside the unit for approximately one minute.
• Push in on all water levers to make sure water flows from all faucets.
• Plug the unit back into the electrical outlet.
• Turn ON the hot water switch, wait a couple of minutes and turn ON the cold water switch. Allow the unit to reach the minimum cold and hot water temperatures. This will take approximately 45 minutes and the indicator lights will turn OFF.
• Test the water temperatures by pushing once again on the water levers.
• Your water cooler is now ready for use.

Steps To Replace Water Bottles

**WARNING:** Please make sure to turn OFF the unit when the hot and cold water tanks are empty. Always have water inside the tanks before turning ON any switch.

• Turn OFF the hot and cold water switches.
• Unload the empty bottle from the water cooler.
• Proceed to load the new bottle following the INSTRUCTIONS FOR LOADING THE WATER BOTTLE.
Cleaning the outside of the water cooler

- To clean the outside of the unit, use a soft cloth with warm water. Avoid abrasive cleaners or hard materials to prevent damage and or scratches to the unit.
- Clean the drip tray regularly to avoid water buildup. To remove the drip tray simply lift it up and outward.
- To clean the back of the machine, clean with a duster such as a micro fiber cloth and/or vacuum the coils using the duster attachment of the vacuum (please refer to your vacuum cleaner owner’s manual).

Storing your Water Cooler

Please follow these instructions to store the water cooler when it will not be used for an extended period of time.

- Turn OFF the hot and cold water switches. Unplug the power cord from the power supply.
- Drain the water through the faucets and draining cap.
- The unit must be stored in the upright position and protected from dust.

10. TECHNICAL SPECIFICATION

<table>
<thead>
<tr>
<th>Model No</th>
<th>HWB1052W/S/B Series</th>
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</thead>
<tbody>
<tr>
<td>Voltage and Frequency</td>
<td>120V/60Hz</td>
</tr>
<tr>
<td>Rated Total Power</td>
<td>485W</td>
</tr>
<tr>
<td>Heating Power</td>
<td>400W</td>
</tr>
<tr>
<td>Cooling Power</td>
<td>85W</td>
</tr>
<tr>
<td>Heating Capacity</td>
<td>5L/h - ≥ 90°C (1.32 G/h - ≥ 194°F)</td>
</tr>
<tr>
<td>Cooling Capacity</td>
<td>2L/h - ≤ 10°C (0.53 G/h - ≤ 50°F)</td>
</tr>
<tr>
<td>Compressor Refrigerant</td>
<td>Eco Friendly R134a</td>
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11. TROUBLESHOOTING GUIDE

IF THE UNIT IS NOT WORKING PROPERLY, PLEASE REFER TO THE TABLE BELOW TO SOLVE MOST COMMON PROBLEMS:

<table>
<thead>
<tr>
<th>Issue</th>
<th>Possible Cause</th>
<th>Solution</th>
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</table>
| No water comes out from the faucets | • No water inside the tanks.  
• Tanks or tubes inside the unit are clogged.  
• Levers not working properly. | • Make sure the tanks are filled with water.  
• Contact customer service. |
| No hot water                  | • Hot switch is OFF.  
• The unit may have overheated.  
• Hot switch is damaged.         | • Turn ON the hot switch. Check the temperature 45 minutes later.  
• Turn OFF the hot switch and allow the unit to rest for 1 hour. Turn ON the hot switch again (make sure there is water inside the tank).  
• Contact customer service. |
| No cold water                 | • Cold switch is OFF.  
• The unit may have overheated.  
• Cold switch is damaged.        | • Turn ON the cold switch. Check the temperature 45 minutes later.  
• Turn OFF the hot and cold switches and allow the unit to rest for 1 hour. Turn ON both switches again (make sure there is water inside the tank).  
• Contact customer service. |
| Water leaking from the unit   | • Drip tray is full.  
• The water bottle was not properly loaded.  
• Water leakage inside of the unit. | • Empty the drip tray.  
• Turn OFF the cold and hot water switches and dry the unit on the outside and its surroundings.  
• If the problem continues contact customer service. |
| Odor in the water             | • New machine.  
• The unit has not been used for a long time.  
• There may be an algae issue.    | • Please proceed with First Time Instructions on page 8. |
| Low Electric shocks           | • The unit is not properly grounded.  
• The power cord is damaged.      | • Please call a professional electrician to assist you with any electrical problem.  
• If the problem continues, contact customer service. |

For any issue not shown on the table, please contact customer service.
1-855-687-2223

Do not attempt to disassemble the unit yourself. The manufacturer will not undertake any responsibility from damages or incidents resulting from it. This action will void the manufacturer’s warranty.
For general inquires about Mitrana Group Inc or Honeywell Water Coolers please contact the toll free number: 1-855-HWHELP1 (1-855-494-3571). International rates may apply.
Or visit: www.honeywellwatercoolers.com

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