

## Operation & Installation Guide



### **Depository Safe with Programmable Digital Lock**

Model 5912

Read this manual carefully and never store it inside the safe!

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## For Your Protection

- Do not remove the Serial Number tag from the safe.
- Never Store Override Access Keys inside safe.
- Record all Safe Identification Numbers on Safe Identification Record (page 9).
- Save this manual and NEVER keep it inside the safe.

## WELCOME

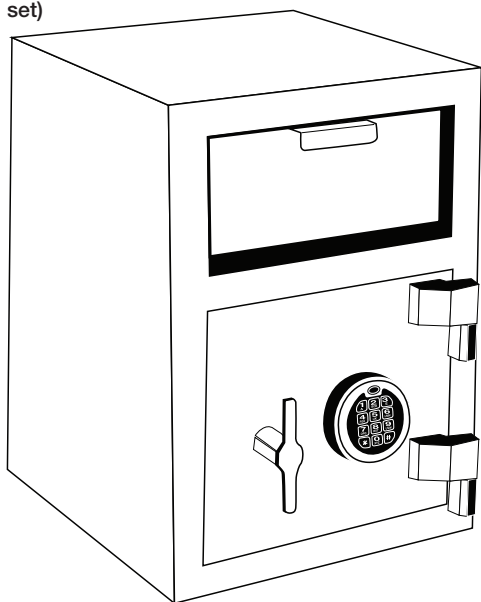
Your Honeywell Steel Depository Safe will provide years of safe and secure protection for your currency and check deposits, important documents and other personal items. All Honeywell safes are designed and built using the highest manufacturing standards to ensure maximum user satisfaction under a variety of conditions. With proper care, your Honeywell safe will provide "Peace of Mind" for many years to come.

Thank you and enjoy!

## PACKAGE CONTENTS

The following list outlines the items and quantities of each included with your new safe. Please carefully check the list to confirm all items have been received. If any item is missing, please contact Consumer Assistance (See page 8 for contact information).

- 5912 Depository Safe (1 ea.)
- Operation Manual (1 ea.)
- Override Access Keys (2 ea.)
- 9 Volt Battery (1 ea.)
- Floor Mat (1ea.)
- Mounting Hardware (1 set)



## Attention: DO NOT RETURN SAFE TO STORE

If you are missing parts or have difficulty operating your safe, please contact our Consumer Assistance Department by telephone. Store will not accept returned products without prior authorization. You must first contact our Consumer Assistance Department (See page 8 for contact information).

## INSTALL BATTERIES

For your convenience, we have included 1 “9 volt” Battery that provides the power for the electronic locking system. The battery must be installed before using your safe. The battery compartment is located at the bottom of the digital keypad.

1. Remove the battery cover under the keypad housing (Figure 1).
2. Pull out 9 volt battery connecting wire and attach the supplied 9 volt battery (Figure 2).
3. Insert the connected 9 volt battery fully into the battery housing and replace the battery cover (Figure 3).

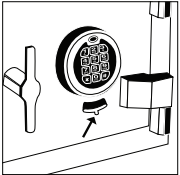


Figure 1

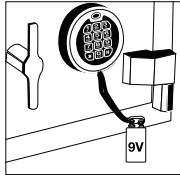


Figure 2

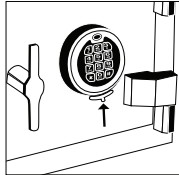


Figure 3

### Note:

If the red LED is on, it is an indicator that the batteries are weak and must be changed immediately. The Primary and Secondary user codes will not be erased if the battery becomes weak or is removed. A weak or dead battery should be replaced immediately. To replace the battery please follow STEPS 1 - 3. Remember to always remove the battery from safe if not using for an extended period of time. If your battery is completely dead and you cannot open the safe by using the digital keypad, use the override access key to open safe. The use of Non-alkaline or rechargeable batteries is NOT RECOMMENDED.

## UNLOCK & OPEN YOUR NEW SAFE

### UNLOCK AND OPEN THE SAFE

1. Always make sure that the handle is turned counterclockwise fully to the left until it stops so that it is in a vertical position before entering code (Figure 1).
  2. Enter the preset factory code “168” followed by # key into the keypad (Figure 2).
  3. If the correct code is entered, the keypad will beep twice, the green LED will light up and you will hear a click indicating the handle can be turned clockwise to the right to open (Figure 3 & Figure 4).
- Note:** You have approximately 5 seconds to open the safe. If you wait any longer, the safe will relock and you will have to reenter the code to open.

### Note:

If an invalid code is entered, the lock will keep beeping and the yellow LED will flash continuously.

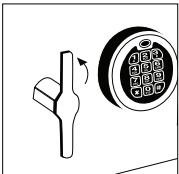


Figure 1



Figure 2

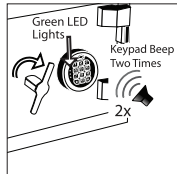


Figure 3

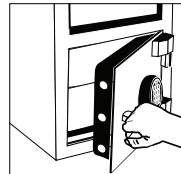


Figure 4

# PRIMARY & SECONDARY USER CODES

Your new safe is equipped with a digital lock that can be operated with two separate user codes. You will need to program these user codes with your own 1-8 digit user codes. **however**, for increased security it is recommended that you use a minimum of 3 digits when deciding on a Primary and Secondary user code. You must program the Primary user code first. After the Primary user code is programmed and tested you can then proceed to program the Secondary user code.

## PROGRAMMING PRIMARY USER CODE

### PROGRAM THE PRIMARY USER CODE

1. Open door using the factory preset code of 168 followed by the # key. Locate and press the red reset button located on the inside edge of the door (Figure 1).
2. The keypad will beep twice and the yellow LED will light up (Figure 2).
3. Enter a new 1-8 digit Primary user code followed by the ★ key (Figure 3).
4. Your new Primary user code is now active. Leave the door open and proceed to next section.

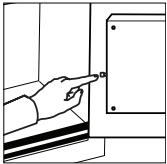


Figure 1

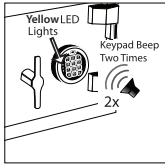


Figure 2

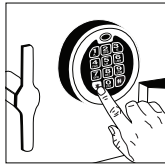


Figure 3

## PROGRAMMING SECONDARY USER CODE

The Secondary user code is factory set to 12345678 and the safe can be unlocked by entering this code followed by the # key. However, it is recommended to change this to your own personal Secondary user code by following the steps listed below.

### PROGRAM THE SECONDARY USER CODE

1. While the safe door is still open, press the "0" key twice on the keypad (Figure 1).
2. Locate and press the red reset button located on the inside edge of the door (Figure 2).
3. The keypad will beep twice and the yellow LED will light up (Figure 3).
4. Enter a new 1-8 digit Secondary user code followed by the ★ key. (Figure 4).
5. Your new Secondary user code is now active. Leave the door open and proceed to next section.

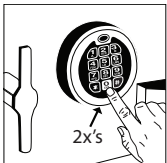


Figure 1

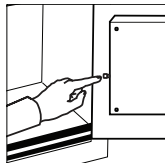


Figure 2

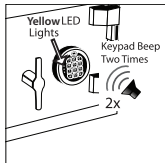


Figure 3



Figure 4

# TESTING CODES

## UNLOCK AND OPEN THE SAFE

1. Always make sure that the handle is turned counterclockwise fully to the left until it stops so that it is in a vertical position before entering code (Figure 1).
2. Enter your Primary user code followed by # key into the keypad (Figure 2).
3. If the correct code is entered, the keypad will beep twice, the green LED will light up and you will hear a click indicating the handle can be turned clockwise to the right to open. NOTE: You have approximately 5 seconds to open the safe. If you wait any longer, the safe will relock and you will have to reenter the code to open (Figure 3 & Figure 4).

### Note:

If an invalid code is entered, the lock will keep beeping and the yellow LED will flash continuously.

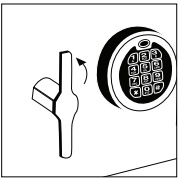


Figure 1



Figure 2

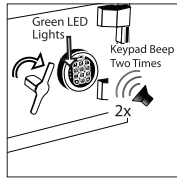


Figure 3

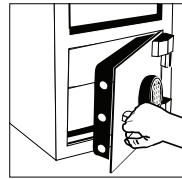


Figure 4

### Note:

To test the Secondary user code, you can follow the same steps by entering the Secondary user code instead of the Primary user code in Step 2.

# OVERRIDE ACCESS KEY

Your safe is equipped with an override access key which allows immediate access in case you forget your user codes or the battery needs to be installed or replaced.

1. Remove the sticker from the front of the keypad near the top to access the faceplate mounting screw and remove the screw using a Phillips head screwdriver (Figure 1).
2. Pull the keypad away from the housing and insert override access key as shown (Figure 2).
3. Insert the override access key and turn counter clockwise to the left (Figure 3).
4. Turn handle clockwise to the right and pull safe door open (Figure 4).
5. Turn override access key clockwise to the right and remove. Replace the keypad over the housing bottom first then push forward into place, secure with screw and replace sticker (Figure 5).

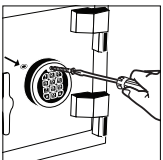


Figure 1

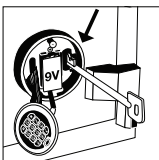


Figure 2



Figure 3

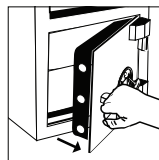


Figure 4

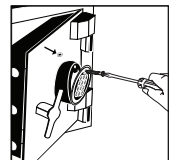


Figure 5

6. Store the override access key in a safe place away from the safe.

## SECURE LOCKOUT PERIOD

If the wrong user code is entered into the keypad 3 consecutive times in a row, the keypad will automatically go into lockout mode and you will not be able to open the safe using the digital keypad for 15 minutes. During the lockout period entry can be made using the override access key.

## LOST OR FORGOTTEN USER CODES

### LOSS OF BOTH PRIMARY AND SECONDARY USER CODES

It is recommended that you record your new user codes in the “Digital User Code Record” section on page 9 and keep this manual in a secure location away from the safe. However, If both the Primary user code and Secondary user codes are lost, you may open the safe using the override access key and use the red user code reset button to reprogram the 1-8 digit Primary user code or Secondary user code. The instructions for opening the safe with the override access key are located on page 4.

## CARE AND MAINTENANCE

When properly maintained, your safe will continue to operate for many years. In order to ensure optimum performance of your safe, please follow these simple precautions:

**CLEAN HANDS** - Never attempt to operate the digital keypad if your hands have excessive dirt, debris or liquids on them.

**CLEAN SAFE** – To clean the surface of your safe, it is recommended that you use a mild cleaner (e.g., window cleaner) to avoid scratching or discoloring the surface. Always wipe dry and NEVER use abrasive cleansers on the safe or digital keypad.

For future reference, store this Operation and Installation Guide in a secure area away from the safe.  
**DO NOT DISCARD!**

## ANCHORING YOUR SAFE

You may bolt your safe to the floor for added theft protection and resistance to tipping. Your safe has (4) pre-drilled bolt-down holes in the floor panel. Mounting hardware is provided for securing to concrete or wood surfaces. If bolting to metal surfaces additional hardware will be needed. Check with your local home center.

### To secure your safe to a concrete surface:

1. Select a suitable and convenient location for your safe.
2. Empty the safe and remove the floor mat.
3. Locate the pre-drilled holes on the inside of safe.
4. Place your safe in the desired location (Figure 1).
5. Line up the pre-drilled holes and mark the floor through the holes then move the safe aside.

**Note:** Only 2 of the four holes is needed for mounting purposes.

You may choose either one of the front holes and then use the rear hole in the diagonal position (See Figure 2 example).

6. Using a 1/2 inch (12mm) drill bit, drill a hole at each of the 2 marks approximately 3 inches in depth then remove any excess dust (Figure 3).
7. Place the (2) inserts into the drilled holes and tap gently with hammer until flush with floor (Figure 4).

### For wood surfaces skip steps 6 & 7:

If mounting to a wood surface, you will drill the 2 marks you made using a 11/32 inch (10mm) drill bit instead to make 2 pilot holes and the inserts will **not** be used (Figure 3).

8. Place the safe back over the holes and secure in place using the (2) lag screws that are provided and then tighten with a 1/2 inch socket wrench (Figure 5).
9. Once completed, replace the floor mat and close the safe door. Then rotate handle counterclockwise to the left to lock.

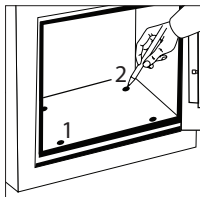


Figure 2

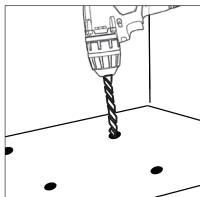


Figure 3

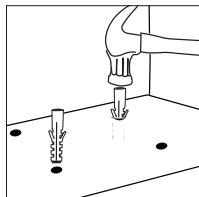


Figure 4

Inserts Used Only for  
Concrete Mounting

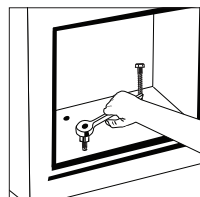


Figure 5

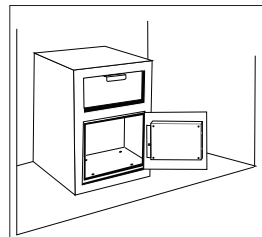


Figure 1

**Note:** Bolting/unbolting of the unit is at the consumer's expense and discretion. LH Licensed Products is not responsible for any costs incurred if the unit is to be replaced.

If you have any questions about mounting the safe, please check with your local home center/hardware retailer or independent contractor.



## USING THE DEPOSITORY DOOR

This depository style safe provides a quick option to collect and secure many items without having to open the safe door. To use the depository door follow the steps below.

1. Locate and pull down on the depository door handle (Figure 1 and Figure 2).
2. Once open, place the item you would like to deposit onto the drawer (Figure 3).
3. Lift the depository door upward to the closed position and the contents will drop down to the lower section of the safe (Figure 4).

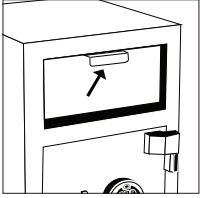


Figure 1

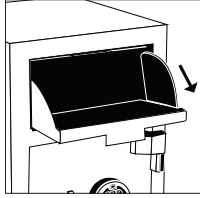


Figure 2

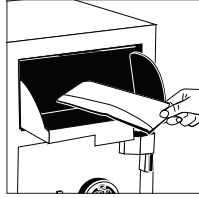


Figure 3

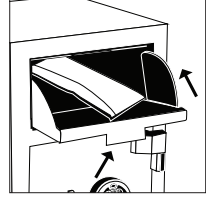


Figure 4

**Note:** If using the depository safe for items other than cash / checks, it is recommended that fragile or heavy items not be deposited as they may be damaged or cause damage. These items should be placed in safe through the door.

## NOTES

# CONSUMER ASSISTANCE

EMAIL: [LHLPCustomerService@LHLPinc.com](mailto:LHLPCustomerService@LHLPinc.com)

WEBSITE: [www.honeywellsafes.com](http://www.honeywellsafes.com)

ADDRESS: Consumer Assistance Dept.  
LH Licensed Products, Inc. 860 East Sandhill Avenue Carson, CA 90746 USA

TELEPHONE: US/Canada 1-877-354-5457 (Toll Free)

Mexico 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free)

Australia 0011-800-5325-7000 (Toll Free)

Germany/New Zealand 00-800-5325-7000 (Toll Free)

Other Countries XX\*-310-323-5722 (Toll Charges Apply)

XX\*- Dial U.S. Country Code first

CALL CENTER HOURS: US/Canada 7am – 5pm (PST\*\*) Mon – Fri (Subject to change)

CALL BACK HOURS: Other Countries 7am – 8pm (PST\*\*) Mon – Fri (Subject to change)

PST\*\*- Local time in Los Angeles, CA, USA

INTERNATIONAL CALL BACK HOURS:

If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above and we will make our every effort to contact you and help answer any of your questions or concerns.

\* Insert correct Country Code

\*\* Local Time based on Los Angeles California USA

## ORDERING ADDITIONAL OVERRIDE ACCESS KEYS

The following information is required to order keys:

### 1. PROOF OF OWNERSHIP (1 of 2 Options Below)

#### A) SALES RECEIPT & IDENTIFICATION – INTERNATIONAL ORDERS ONLY!

- Copy of sales receipt showing Store, Date & Product Description.
- Copy of your picture I.D. (Drivers license, passport, regular I.D.).

#### B) PRODUCT OWNERSHIP VERIFICATION FORM

If sales receipt is not available, contact us by email or telephone to request a “Product Ownership Verification Form”.

### 2. ORDER INFORMATION

#### CONTACT

- Name & Shipping Address
- E-mail address (If Available)
- Telephone Number
- Best Time to Contact You

#### PRODUCT

- Safe Model #
- Safe Serial #
- Lock Key #
- Quantity of Keys Ordered

### 3. PLACING AN ORDER

- To begin the order process, contact us by telephone, email, or mail

### 4. METHOD OF PAYMENT

- Visa, MasterCard, Check or Money Order

NOTE: For pricing please contact Consumer Assistance. Contact information is located on the back cover of this manual. Payment method and pricing subject to change.

## SAFE IDENTIFICATION RECORD

Model Number 5912

Serial Number: \_\_\_\_\_

Override Access Key Number: \_\_\_\_\_

## DIGITAL USER CODE RECORD

Primary User: \_\_\_\_\_

Secondary User: \_\_\_\_\_

# Limited Warranty

LH Licensed Products, Inc., (“LHLP, Inc.”) warrants that for a period of seven (7) years from the date of purchase, this product will be free from structural or mechanical defects resulting from materials or workmanship. LHLP, Inc., at its sole option and as the purchaser’s sole remedy under this warranty, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value.

## THIS IS YOUR EXCLUSIVE WARRANTY.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty service.

LHLP, Inc. dealers, service centers, or retail stores selling this product do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than LHLP, Inc. or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, earthquakes, hurricanes and tornadoes.

LHLP, Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty or otherwise relating to the sale of this product. LHLP, Inc. is also not responsible for: costs associated with removing or installing the product; damage or loss of the contents of the product; nor for the unauthorized removal of the contents; or damages incurred during shipment.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LHLP, INC. DISCLAIMS ANY AND ALL OTHER COVENANTS AND WARRANTIES.

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.



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Carson, CA 90746

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